

Making changes to meet changing needs.

August, 2009

The Friendly Home Building Project Update: IMPORTANT NEW PHASING INFORMATION/TIMELINE

As The Friendly Home's building project moves forward, we are revising the construction schedule to minimize disruptions to Members. Below is an outline of the new phasing schedule. This Project Update is intended to provide a general overview of the sequence of upcoming construction phases. *Please Note: For each of the project phases described below, Members and families impacted by changes in the timeline will be receiving letters at least 30 days in advance of the moves which will indicate exactly when and where Members are moving.*

Members living on the **Special Care Unit (SCU)** and **part of South II** will be moving to an alternate room at approximately the end of September.

- This move will include **ALL rooms in the SCU**.
- On **South II**, Members currently in **rooms 225–240** will be moving during this phase.

In addition, there is a change for those **Members who moved to the new building (Lindsay Place/Morgan Place)** during a previous phase and were originally scheduled to move back in mid-August: Under the new phasing plan, your return date will be delayed until approximately the end of September.

Finally, **all Transitional Care Center (TCC) patients** will be moving to the new TCC at approximately the end of September.

The next moving phase will involve Members living on **East I** and **part of South II/North Sub-station**.

- This move will include **ALL rooms on East I**.
- On **South II** and **North Sub-station**, Members currently in **rooms 215-224** will be moving during this phase.

The final moving phase will impact part of **West II**.

- On **West II**, Members currently in **rooms 241-258** will be moving during this phase.

Each phase is estimated to take approximately three months to complete; however, please keep in mind that with a major construction project of this scope, unforeseen circumstances may arise that could impact the schedule. Again, we will be communicating specific information with details about Member moves at least 30 days in advance. If you have any questions, please contact your Social Worker or Tanya Arena, Director of Social Work/Admissions at 585-385-0236 or tarena@friendlyhome.org.

We are very grateful for the patience of our Members and their loved ones during this period of change at The Friendly Home – the end result will allow the Home to continue serving seniors in our community with care and compassion for decades to come.